



# **AUTO-ID FIELD TEST**

## **LESSONS LEARNED IN THE REAL WORLD**

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**Field Test**

**Program Manager**



## LESSONS LEARNED IN THE REAL WORLD

- What the Auto-ID Center Field Trials have taught us about deployment challenges



## AUTO-ID CENTER FIELD TEST

- In March 2001 a team comprised of Auto-ID Center sponsors (technology & end users) was assembled to plan and implement a Field Test aimed at taking the Auto-ID EPC technology from the laboratory to the real world environment with the objective of proving the power and effectiveness of the EPC and to blaze a trail for future adoption



# THREE PHASE FIELD TEST

- PHASE I - **PALLET TRACKING** Using existing technology  
Evaluate effectiveness of the Auto-ID ONS and Savant development
- PHASE II - **CASE TRACKING** Using existing technology  
Implement and test aggregation  
Add additional technologies to stress the system.  
Read as many tags as possible
- PHASE III - **UNIT TRACKING** Using Auto-ID compliant technology  
Implement and evaluate low cost technology  
Develop practical applications to prove *ePC* capability



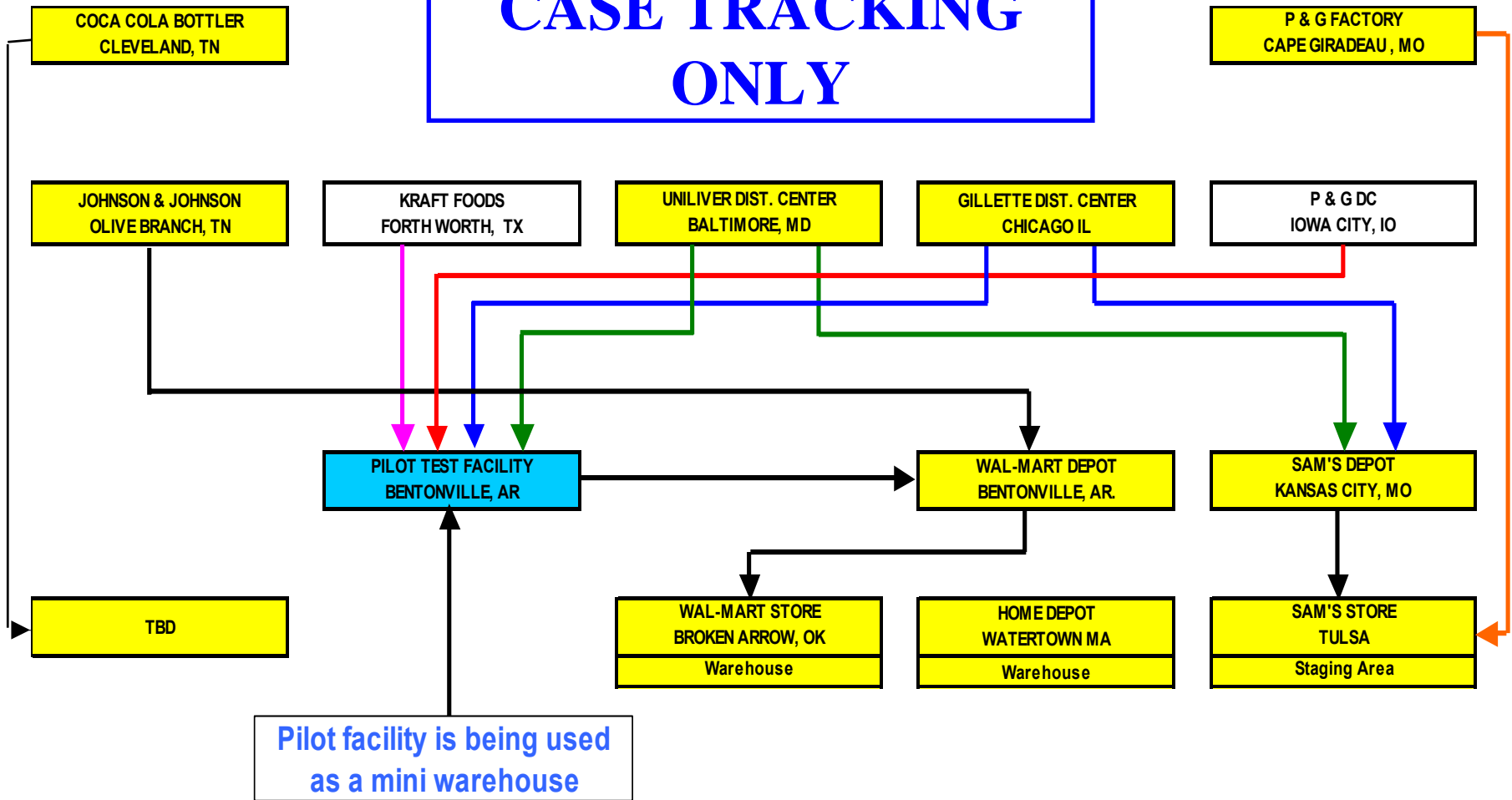
## FIELD TEST ACCOMPLISHMENTS

- When implemented correctly, software supports Auto-ID EPC vision of INTRA- organization asset tracking and information sharing across the supply chain
- First generation Auto-ID low cost RFID hardware met requirements for use at the case and pallet in the supply chain



# PHASE II DEPLOYMENT

## CASE TRACKING ONLY





# FIELD TEST TRACKING

	Manufacturer		Retailer		
DATE	Pallet Aggregation	Door	IN Door	Portals 1& 2	Crusher
10-Nov	98 cases 100%				
16-Nov	117 cases 100%				
17-Nov		Yes			
20-Jan	52 cases 100%	Yes 11:00am			
23-Jan			1 case 11:45am		
24-Jan				1 full case 12:32am 1 empty case 7:25am	1 empty case 8:30am
26-Jan	120 cases 100%				
27-Jan		Yes 12:34am			
30-Jan			4 cases 7:00pm	4 cases 10:00pm	
31-Jan				1 empty case 3:00am 2 empty case 5:00am 1 empty case 7:51am	Crusher Broken
2-Feb	135 cases 97%				
3-Feb		Yes 4:00pm			
6-Feb			2 cases 5:50pm	2 cases 6:00pm	
7-Feb				1 empty case 2:50am 1 empty case 7:00am	Crusher Broken



# LESSONS LEARNED IN THE REAL WORLD

- Aggregation
- RFID Tags
- Readers/Antennas
- Type of Installation
- Interference
- Feed back loop
- Software





# LESSONS LEARNED IN THE REAL WORLD

## • AGGREGATION

- Today's RFID technology does not allow for 100% read and identification of all products at all times within the supply chain
- Physical properties of objects affect RFID read capability
- 100% product identification is guaranteed by aggregation
- Aggregation is the association of multiple tagged items to a single grouping
- Readability of ANY ONE of the associated tags in the grouping will identify the whole grouping



# LESSONS LEARNED IN THE REAL WORLD AGGREGATION

1

Pallet has individual tag and EPC  
Number





# LESSONS LEARNED IN THE REAL WORLD AGGREGATION



1

Pallet has individual tag and EPC  
Number

2

Cases have individual tags with  
individually unique EPC # that are  
aggregated to pallet tag



# LESSONS LEARNED IN THE REAL WORLD

## AGGREGATION



1

Pallet has individual tag and EPC Number

3

When one or several of the tags are read, by aggregation the whole pallet is identified

2

Cases have individual tags with individually unique EPC # that are aggregated to pallet tag



# LESSONS LEARNED IN THE REAL WORLD

- RFID TAGS

There are instances where generic tags may be acceptable for multiple applications, but learning in the Field Test showed that for best read performance tag design is specific to the application

***Tag design is application specific***



# LESSONS LEARNED IN THE REAL WORLD RFID TAGS

- Frequency

What reading distance is required and in what environment?



# LESSONS LEARNED IN THE REAL WORLD RFID TAGS

- Frequency

915MHz	Preferred for longer distance reads Acceptable for door and conveyor installations Good for case and pallet application
13.56MHz	Preferred for shorter distance reads Best suited for unit and shelf reads



# LESSONS LEARNED IN THE REAL WORLD RFID TAGS

- Frequency
- **Functionality**

Class 0 tag      Read only and it's programmed at manufacturer

Class 1 tag      WORM (Write Once Read Many).  
Programmed at the fabrication or at manufacturer during application





# LESSONS LEARNED IN THE REAL WORLD RFID TAGS

- Frequency
- Functionality

- **Tag Antenna Type**

Tag antenna design may need to be customized to fit specific applications

Product limitation such as:

Physical size,

Packaging materials,

Product composition (liquid, metal, powder etc.)

Location on package (inside/ outside)

All of the above will affect tag readability



# LESSONS LEARNED IN THE REAL WORLD RFID TAGS

- Frequency
- Functionality
- Tag antenna type
- **Cost versus performance**

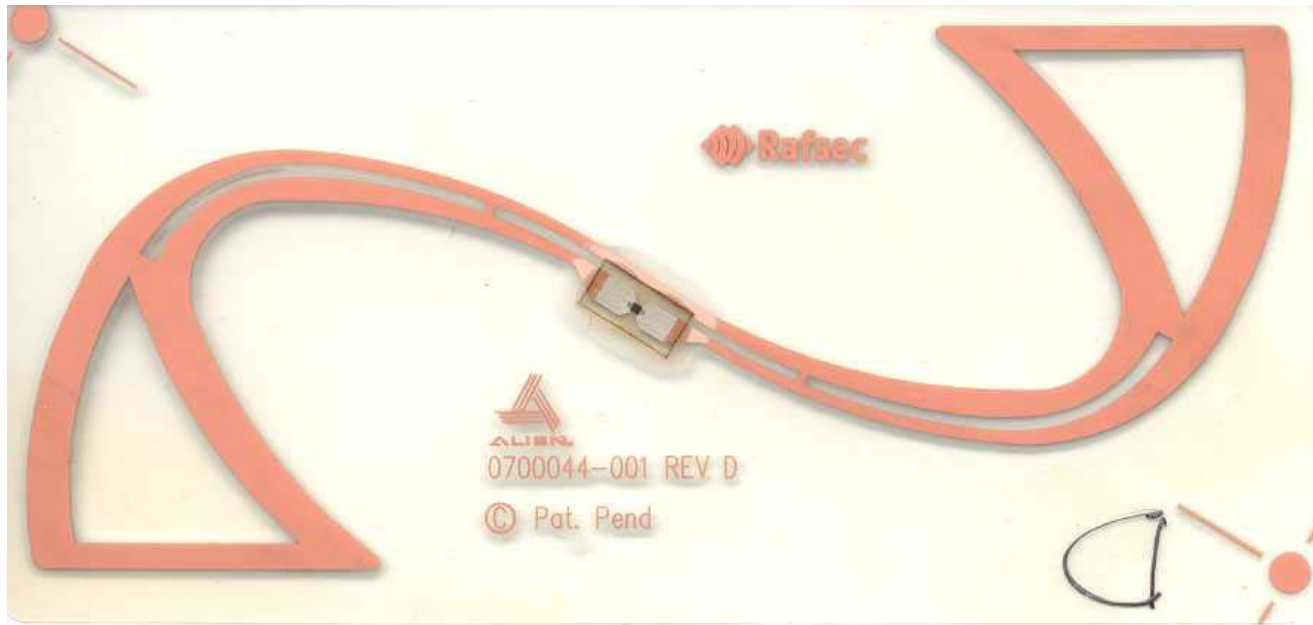
Tags can be manufactured with increase capability and functions.

(Read/write memory, temperature telemetry and profiling)

Specific application requirements need to be evaluated versus cost restrictions



# ALIEN/RAFSEC "S" TAG



← 4.5 inches →

**Used on:**

**Cases, Dog Food, Coffee Cans**



# ALIEN/RAFSEC “I” TAG

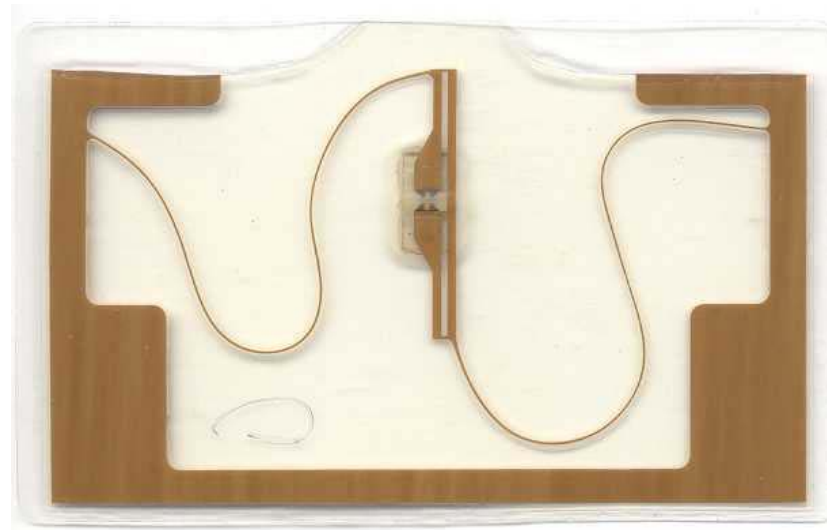


**Used on:**

**Cases, Shampoo Bottle, Aerosol Cans**



# ALIEN/RAFSEC “C” TAG



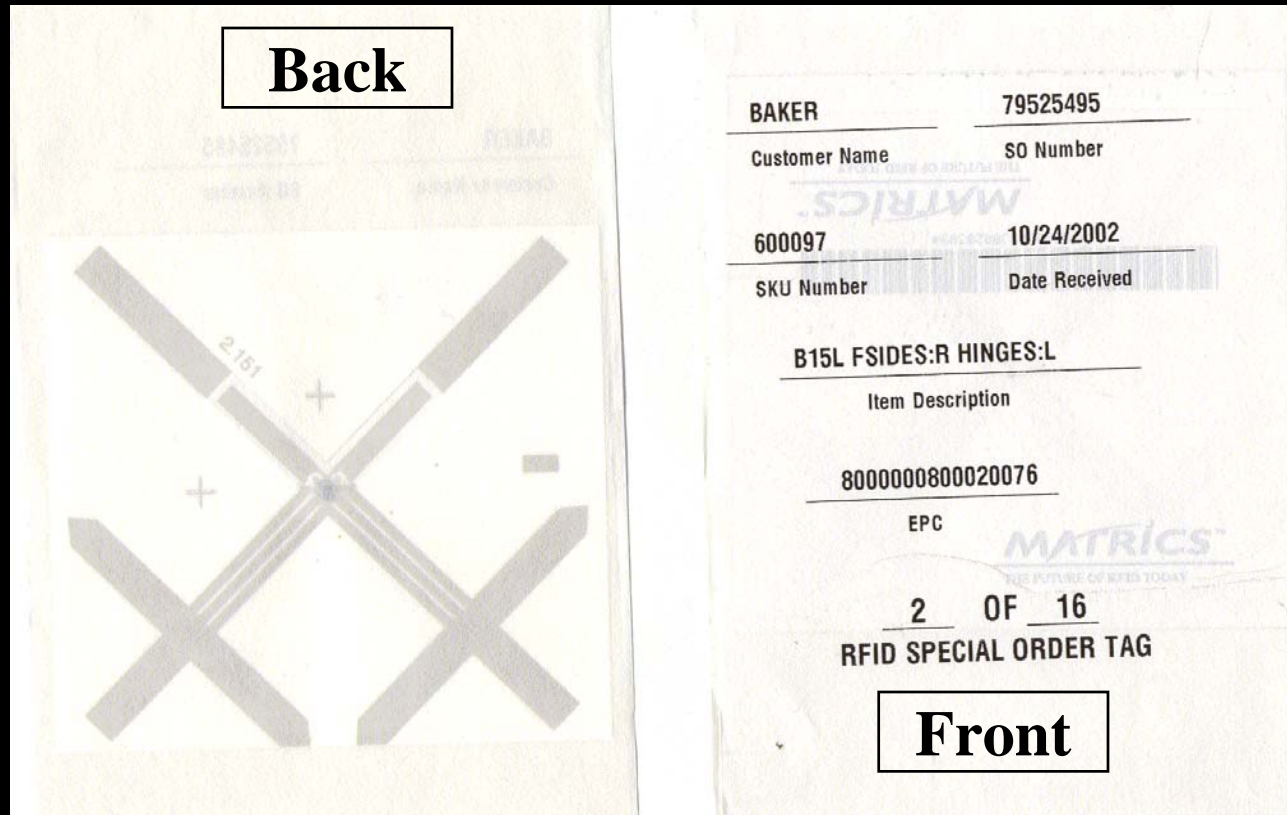
← 6.0 inches →

**Used on:**

**Bar Soap, Paper Products**



# MATRICES RFID TAG/PRINTED LABEL COMBINATION



Used in combination with the need for a  
printed label



# LESSONS LEARNED IN THE REAL WORLD RFID TAGS

- Frequency
- Functionality
- Tag antenna type
- Cost versus performance

- **Tag application**

Read capability objective will determine tag placement (100% actual reads versus aggregations reads)

Product limitation such as:

Physical size

Packaging materials

Product composition (liquid, metal, powder etc.)

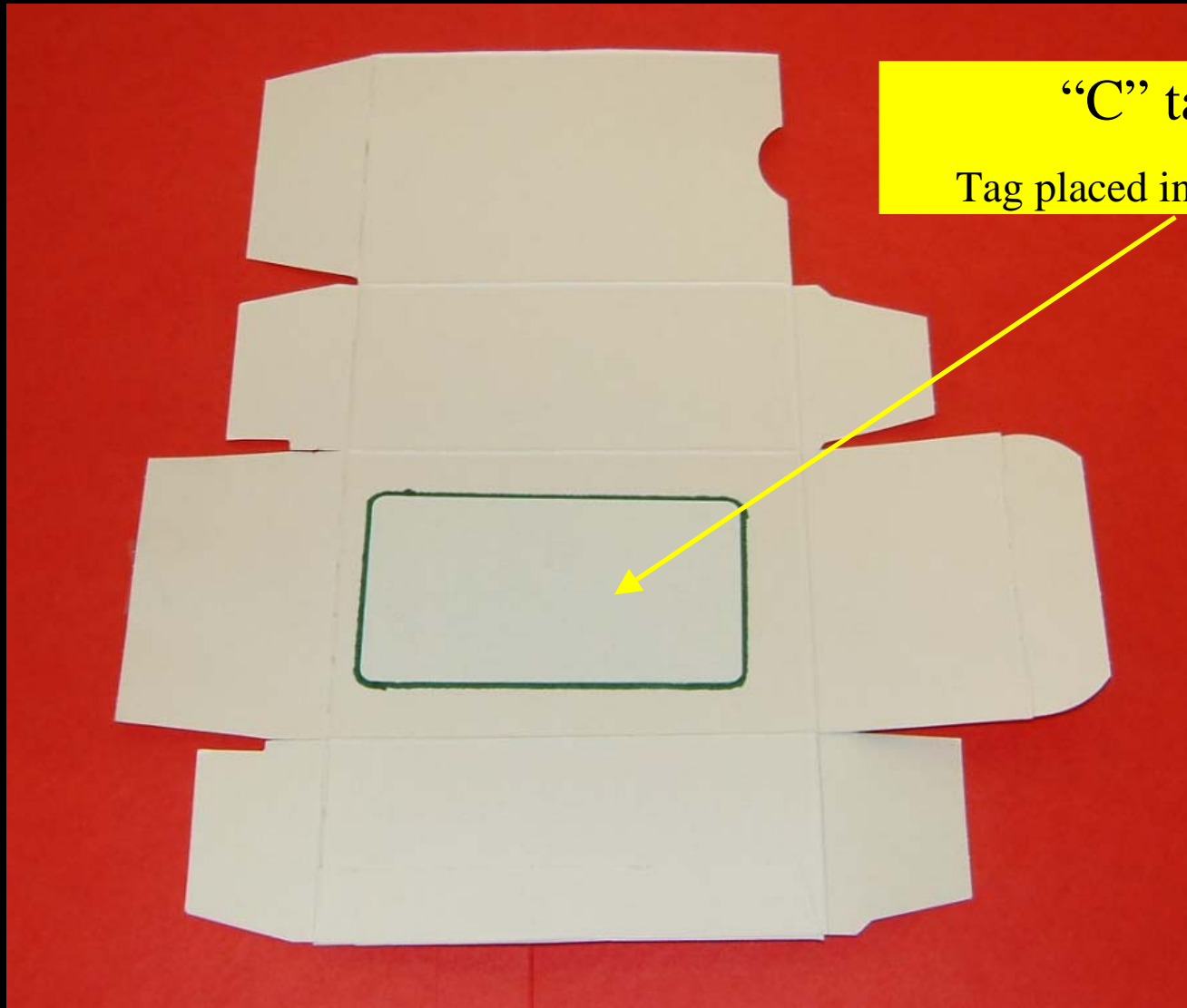
Location on package (inside/ outside)

The above factors will contribute to tag locations



# LESSONS LEARNED IN THE REAL WORLD

## RFID TAGS

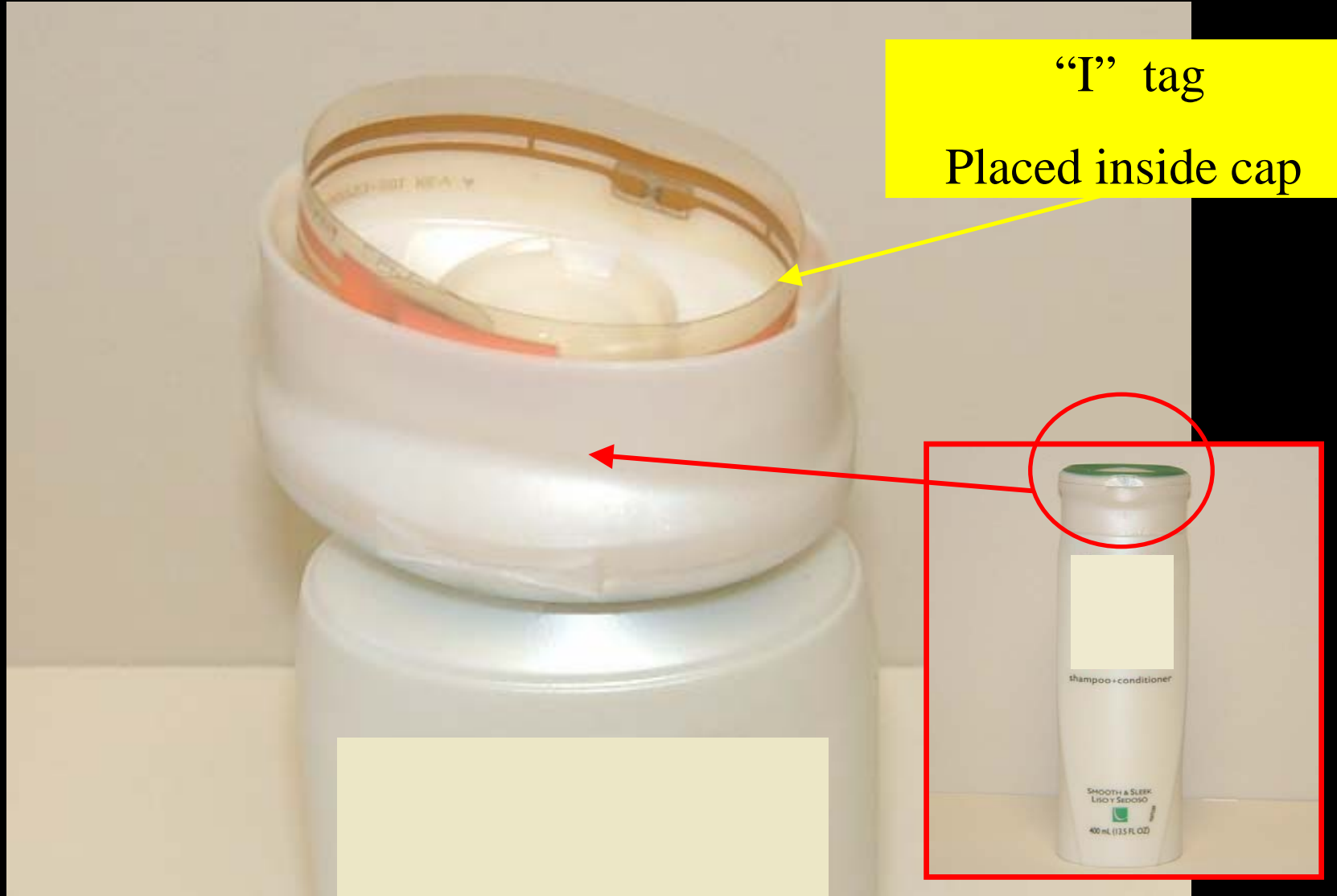


“C” tag  
Tag placed inside box





# LESSONS LEARNED IN THE REAL WORLD RFID TAGS





# LESSONS LEARNED IN THE REAL WORLD RFID TAGS

“S” tag

Tag placed in between layers  
of paper



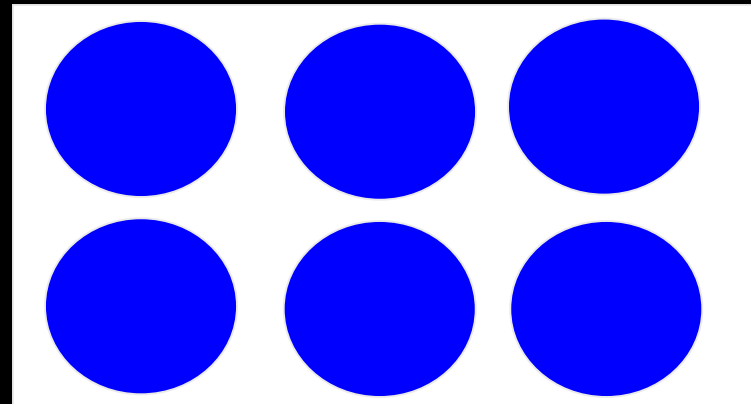


# LESSONS LEARNED IN THE REAL WORLD

## RFID TAGS

- Coffee (2 lb cans)

Tag location  
Good read



Tag location  
Bad read



# LESSONS LEARNED IN THE REAL WORLD RFID TAGS



*I tags specifically located for the capability of 100% case read*



# LESSONS LEARNED IN THE REAL WORLD

## • READERS AND ANTENNAS

- Antennas must be certified with readers
- Antenna types are:

**Circular:** Orientation independent  
Good for: random tag orientation or uncontrolled environment

**Linear:** Orientation dependent. Often higher performance  
Good for controlled environments

**Custom:** Designed for specific applications

- Multiplexing of antennas to readers for simplicity of installation is beneficial



# LESSONS LEARNED IN THE REAL WORLD READERS/ANTENNAS



**Case shelf read antennas**



# LESSONS LEARNED IN THE REAL WORLD READERS/ANTENNAS



**Unit shelf read antennas**



# LESSONS LEARNED IN THE REAL WORLD

## • TYPE OF INSTALLATION

- Portals (doors) (Pallet/case ID by aggregation)
- Conveyor (100% case ID)
- Table top (100% case ID)
- Fork Lift Truck (Pallet/case ID by aggregation)  
De-aggregation/Re-aggregation
- Rack/Pallet space (Pallet/case ID by aggregation)
- 100% case read tunnels (verification)





# LESSONS LEARNED IN THE REAL WORLD

## TYPE OF INSTALLATION

- **PORTALS/DOORS**

Considerations include:

Typically not able to read 100% of cases on pallet.

Pallet identification only through aggregation

Size of door (width)

Pallet movement and truck loading patterns

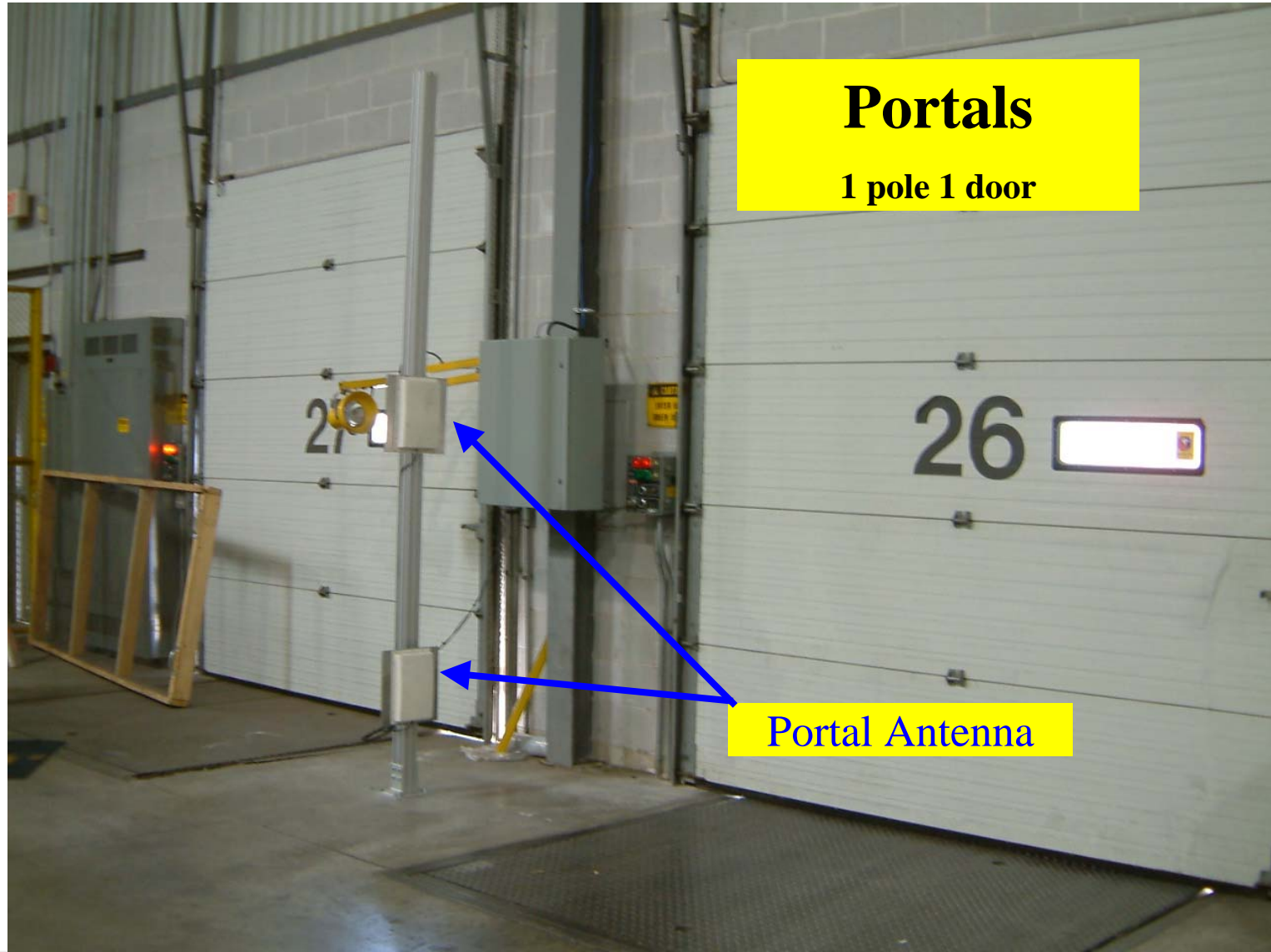
Physical robustness

Wiring configuration (multiplexing readers/antennas)



# LESSONS LEARNED IN THE REAL WORLD

## TYPE OF INSTALLATION



**Portals**

1 pole 1 door

Portal Antenna

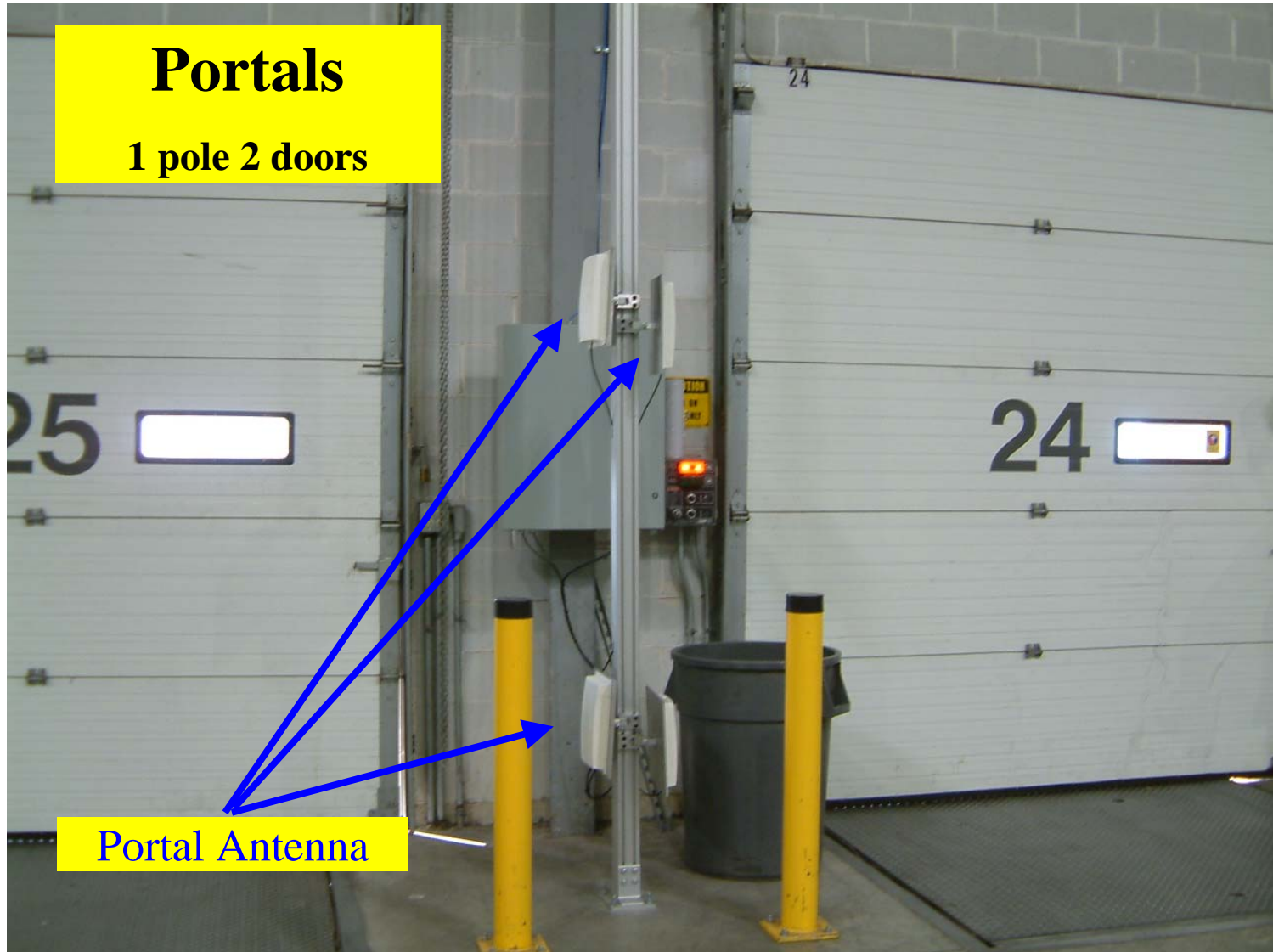


# LESSONS LEARNED IN THE REAL WORLD

## TYPE OF INSTALLATION

### Portals

1 pole 2 doors



Portal Antenna



# LESSONS LEARNED IN THE REAL WORLD

## TYPE OF INSTALLATION



Floor Read Antenna

Portal Antenna



# LESSONS LEARNED IN THE REAL WORLD

## TYPE OF INSTALLATION

- CONVEYOR

Considerations include:

Capable of writing and reading 100% of all cases

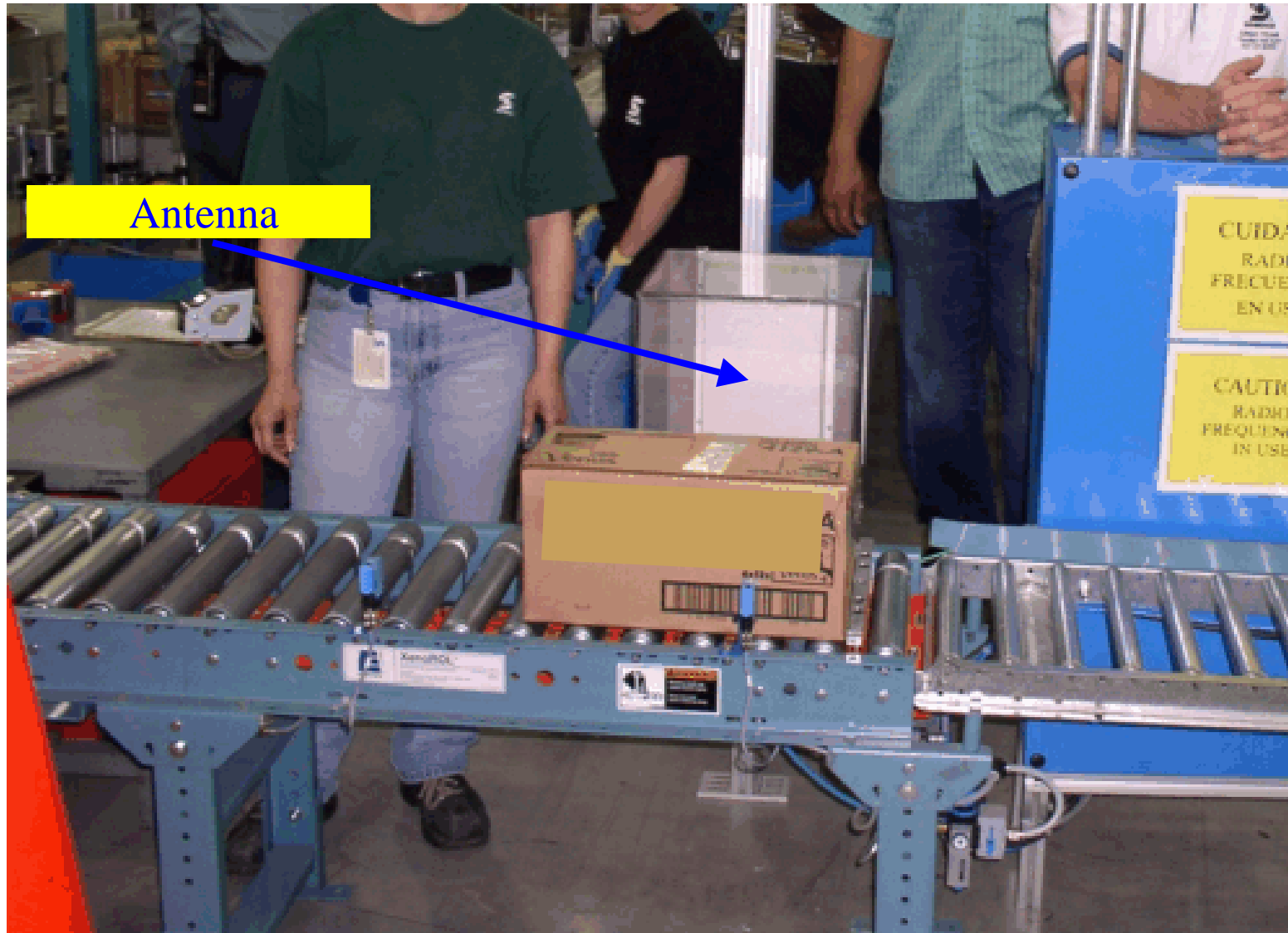
Speed and separation of moving cases

Electrical noise



# LESSONS LEARNED IN THE REAL WORLD

## TYPE OF INSTALLATION





# LESSONS LEARNED IN THE REAL WORLD

## TYPE OF INSTALLATION





# LESSONS LEARNED IN THE REAL WORLD

## TYPE OF INSTALLATION







# LESSONS LEARNED IN THE REAL WORLD

## TYPE OF INSTALLATION

- TABLE TOP

Considerations include:

Useful for test environment

Requires manual handling



# LESSONS LEARNED IN THE REAL WORLD

## TYPE OF INSTALLATION





# LESSONS LEARNED IN THE REAL WORLD

## TYPE OF INSTALLATION

- FORK LIFT TRUCKS

Considerations include:

- Needs wireless application

- Several type of trucks

- Need on board power source

- Truck needs to be able to de-aggregate and re-aggregate

- Robustness of antenna and readers installation



# LESSONS LEARNED IN THE REAL WORLD

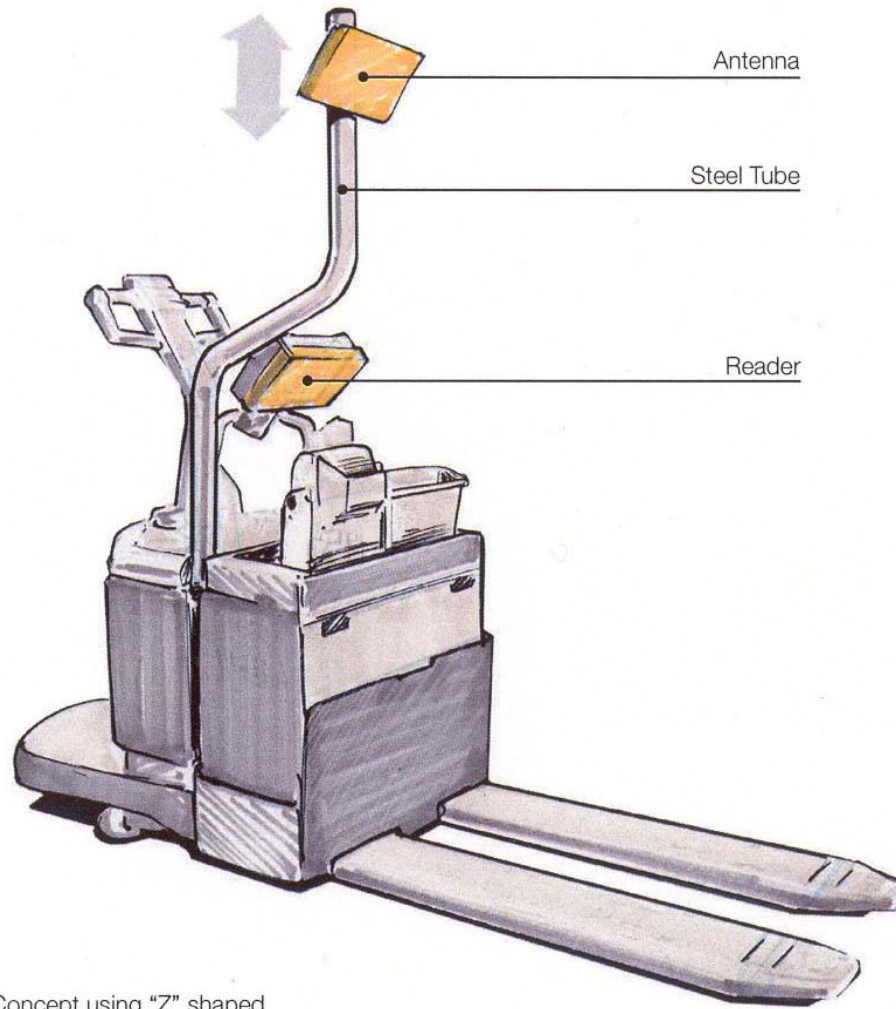
## TYPE OF INSTALLATION





# LESSONS LEARNED IN THE REAL WORLD

## TYPE OF INSTALLATION



Concept using "Z" shaped  
work-assist tube to mount Antenna  
overhead



# LESSONS LEARNED IN THE REAL WORLD

## TYPE OF INSTALLATION

- RACK/PALLET SPACE

Considerations include:

Power and communication requirements

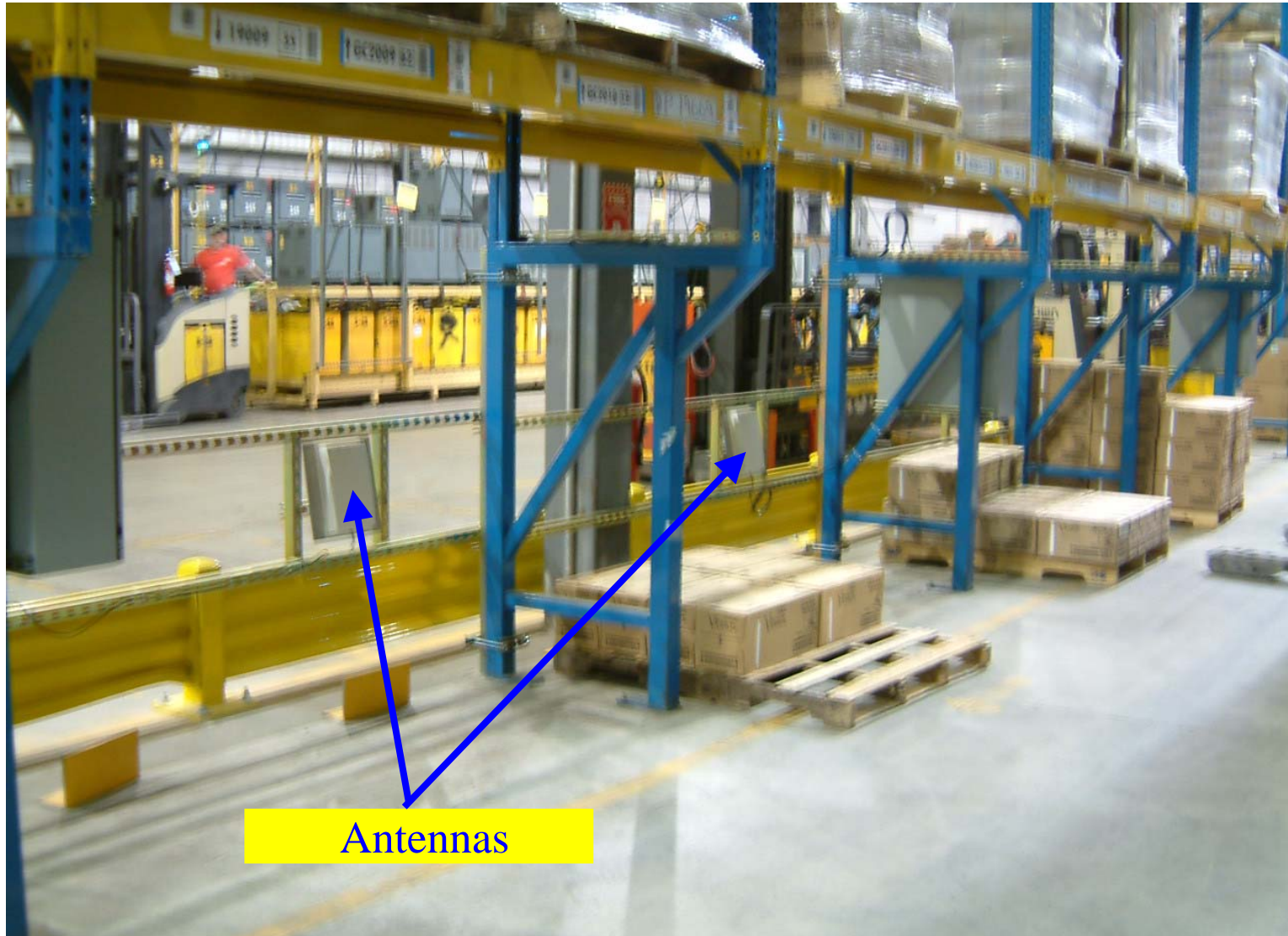
Antenna placement

Robustness



# LESSONS LEARNED IN THE REAL WORLD

## TYPE OF INSTALLATION



Antennas



# LESSONS LEARNED IN THE REAL WORLD

## TYPE OF INSTALLATION

- 100% CASE READ TUNNEL Verification

Considerations include:

Location of tunnel in relation to manufacturing process

Mixed pallet configuration

Physical size and robustness





# LESSONS LEARNED IN THE REAL WORLD

## TYPE OF INSTALLATION





# LESSONS LEARNED IN THE REAL WORLD

## TYPE OF INSTALLATION





# LESSONS LEARNED IN THE REAL WORLD

- INTERFERENCE

When installing a new RFID system in an environment that already has an RF system in use at the same frequency, the only way to guarantee no interference is to:

- Shut one system off

- Change the frequency of one of the systems.

If both systems are in play the best that can be done is to try and minimize interference



# LESSONS LEARNED IN THE REAL WORLD

## INTERFERENCE

Best one can do is minimize interference

### Time Share

On and off

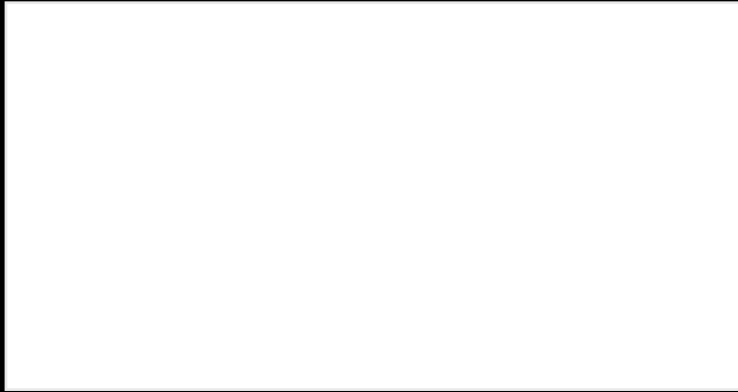
Best for non moving objects

May cause miss reads



# LESSONS LEARNED IN THE REAL WORLD INTERFERENCE

Best one can do is minimize interference



## Spilt Band

Legal if power band below one Watt

Good for shelf applications

Sacrifice range



# LESSONS LEARNED IN THE REAL WORLD

## INTERFERENCE

Best one can do is minimize interference



### On Demand

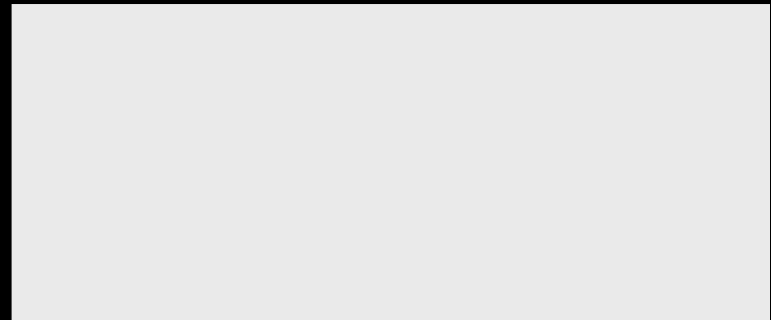
Antenna type and location  
Good for moving tags  
(tie in with feed back loop)  
Could miss reads



# LESSONS LEARNED IN THE REAL WORLD

## INTERFERENCE

Best one can do is minimize interference



### Physical Installation

Antenna type and location

Shielding

Adds expense to installation



# LESSONS LEARNED IN THE REAL WORLD

## INTERFERENCE

Best one can do is minimize interference

### Time Share

On and off

Best for non moving objects

May cause miss reads

### On Demand

Activate when needed

Good for moving tags

(tie in with feed back loop)

Could miss reads

### Spilt Band

Legal if power band below one Watt

Good for shelf applications

Sacrifice range

### Physical Installation

Antenna type and location

Shielding

Adds expense to installation





# LESSONS LEARNED IN THE REAL WORLD

- FEED BACK LOOP

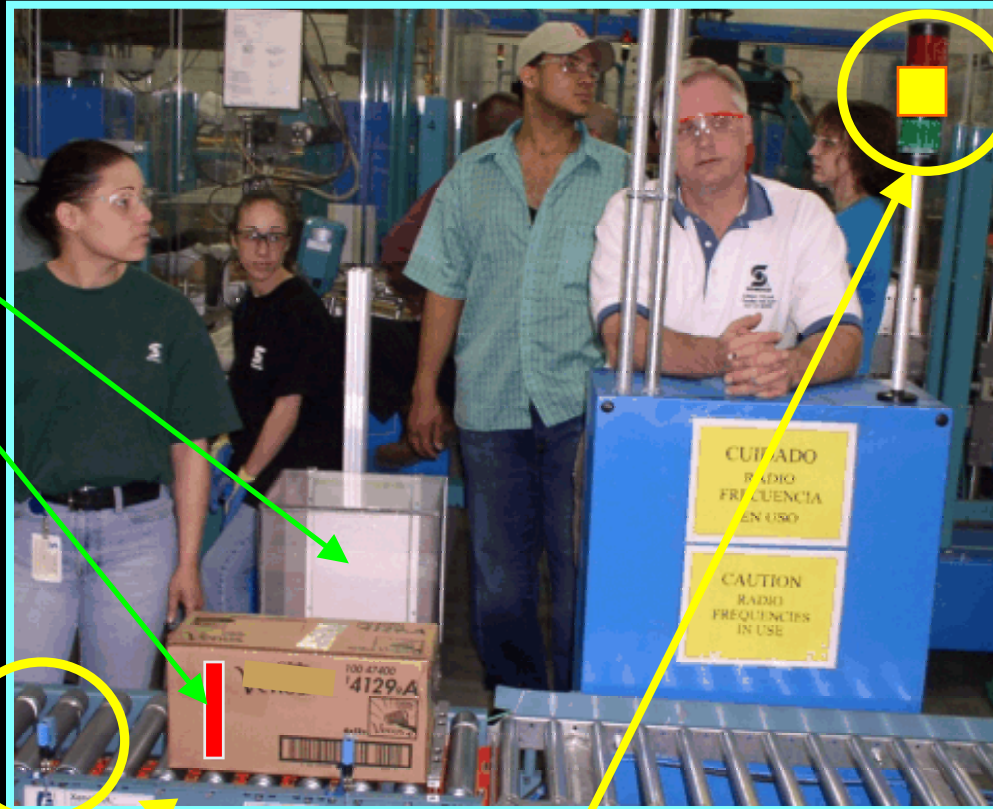
- For aggregation to work correctly there must be a feed back that ensures 100% case count to EPC number count.
- Feed back loop guarantees accuracy between actual case counts and EPC numbers



# LESSONS LEARNED IN THE REAL WORLD FEED BACK LOOP

Antenna

EPC tag



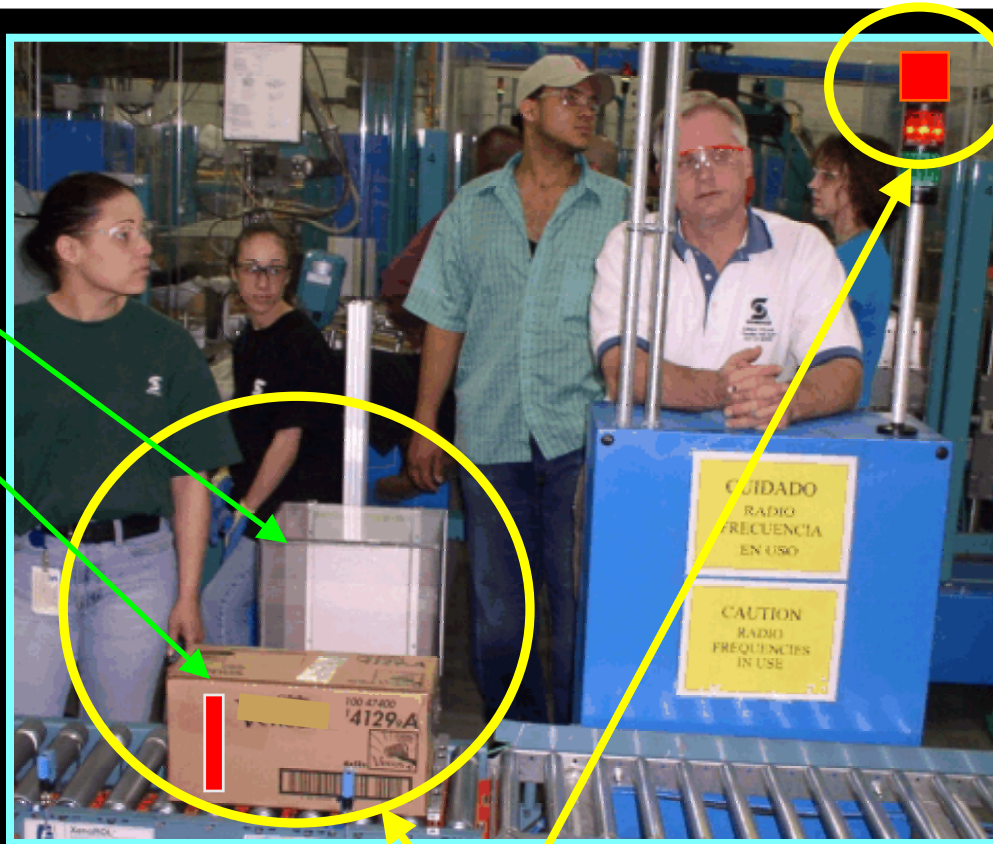
*Photocell detects a case yellow light comes on*



# LESSONS LEARNED IN THE REAL WORLD FEED BACK LOOP

*Antenna*

*EPC tag*



*Reader/antenna read tag. If no EPC is identified red light goes on and case is removed and reworked*



# LESSONS LEARNED IN THE REAL WORLD FEED BACK LOOP

*Antenna*

*EPC tag*



*Reader/antenna read tag. If EPC is identified green light goes on and case moves forward*



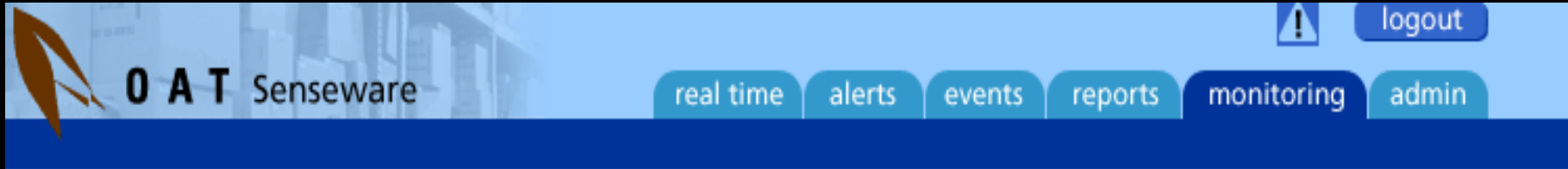
# LESSONS LEARNED IN THE REAL WORLD

## • SOFTWARE

- Software systems need to be able to interface with multiple devices such as RFID readers, bar cod systems, motion sensors to create a complete and fool proof system
- Software systems should be scalable to handle the transaction volumes
- System should be able to monitor and provide real time feed back to the users
- System should be able to handle complex logic to identify patterns in the data to make sense of the data



# LESSONS LEARNED IN THE REAL WORLD SOFTWARE



## Hardware Monitoring

<u>Location</u>	<u>Reader EPC</u>	<u>Address</u>	<u>Description</u>	<u>Status Time</u>	<u>Status</u>
Pack Center:Verification Tunnel	00FFFFFFFFFFFFFFFFF016		3a Reader 1	6/2/03 9:50 AM	●
Pack Center:Verification Tunnel	00FFFFFFFFFFFFFFFFF017		3a Reader 2	6/3/03 3:05 PM	●
Pack Center:Verification Tunnel	00FFFFFFFFFFFFFFFFF018		3a Reader 3	6/3/03 3:05 PM	●
Schubert 92:Pallet Building	00FFFFFFFFFFFFFFFFF013		Schubert 92: Pallet Building reader	5/21/03 8:47 AM	●
Schubert 92:Tag Writing	00FFFFFFFFFFFFFFFFF011		Schubert 92: Tag Writer	5/21/03 8:44 AM	●
Schubert 93:Pallet Building	00FFFFFFFFFFFFFFFFF014		Schubert 93: Pallet Building reader	6/3/03 3:05 PM	●
Schubert 93:Tag Writing	00FFFFFFFFFFFFFFFFF012		Schubert 93: Tag Writer	6/2/03 10:51 AM	●



# LESSONS LEARNED IN THE REAL WORLD SOFTWARE



## List of Reports

[Current EPCs](#)

[EPC Commissioning Report](#)

[EPC History](#)

[Pack Center Scorecard](#)

[Pallets Built](#)

[Pallets Verified](#)

[Process Errors Log Report](#)

[User Actions Log Report](#)



# LESSONS LEARNED IN THE REAL WORLD SOFTWARE

## Pack Center Scorecard

9/8/03 12:00 AM -- 9/10/03 12:00 AM

### Station 1 Summary

Location	Product	Quantity
Schubert 92:Tag Writing	4007	1674
Schubert 93:Tag Writing	4130A	372

### Cases aggregation Summary

Location	Product	Quantity
Schubert 92:Pallet Building	4007	1630
Schubert 93:Pallet Building	4130A	360

### Pallets Built

Pallet EPC	Product	Quantity	Location	Location
<a href="#">80006AA6020E050C</a>	4007	90	Schubert 92:Pallet Building	9/8/03 12:20 AM
<a href="#">80006AA6020E050D</a>	4130A	60	Schubert 93:Pallet Building	9/8/03 10:07 AM
<a href="#">80006AA6020E050E</a>	4007	90	Schubert 92:Pallet Building	9/8/03 1:51 AM
<a href="#">80006AA6020E050F</a>	4007	90	Schubert 92:Pallet Building	9/8/03 4:12 AM
<a href="#">80006AA6020E0510</a>	4007	90	Schubert 92:Pallet Building	9/8/03 5:35 AM
<a href="#">80006AA6020E0511</a>	4007	90	Schubert 92:Pallet Building	9/8/03 6:57 AM
<a href="#">80006AA6020E0512</a>	4007	90	Schubert 92:Pallet Building	9/8/03 8:21 AM
<a href="#">80006AA6020E0513</a>	4007	90	Schubert 92:Pallet Building	9/8/03 9:53 AM





# LESSONS LEARNED IN THE REAL WORLD

- Summary

Aggregation

RFID Tags

Readers/Antennas

Type of Installation

Interference

Feed back loop

Software