

## An app that waits on hold for you

### Waiting on hold sucks

53%

Of businesses have an automated phone answering system

60%

Of customers put on hold do not call the business again

61%

Of customers put on hold hang up before speaking to a representative

84%

Of customers put on hold do not call the business again

\$75B

Lost by US businesses annually due to poor customer service

### We wait on hold for you

WaitForMe is an application that waits on hold for you and detects when you are taken off hold so you can be called back and connected with the business

1

#### Call Business

User calls business using WaitForMe

2

#### WaitForMe waits on hold

The user is free and does not have to wait on hold

3

#### WaitForMe calls user back

Voice detection is used to indicate when the business takes the user off hold

